



## Quality Policy

Scavenger Supplies is an Australian-owned, Australia-wide specialist in industrial products and services. Established in 2002 as Conveyor Technology Services, we have consistently expanded to meet the high requirements of industry in Australia. Scavenger Supplies has two divisions – Scavenger Supplies and Scavenger Fire / Maritime Safety. These are supported by four leading brands – Scavenger Supplies, Conveyor Technology, Scavenger Fire and Safety and Grating FRP Australia. All have a comprehensive product portfolio based on quality-assured manufacturers and suppliers.

Scavenger Supplies is committed to:

- a) Achieving total Client satisfaction through innovation, continual improvement and consistent application of its business policies and processes.
- b) Consistently delivering the highest quality services for all Clients.

Scavenger Supplies management is fully committed to this Quality Policy through active participation and allocation of resources to quality improvement activities.

### **To Achieve these Commitments & Objectives**

Scavenger Supplies maintains a practical but comprehensive Quality Management System designed to:

- a) Comply with the requirements of ISO 9001:2015 and other relevant legal, regulatory and safety standards.
- b) Ensure that all Scavenger Supplies business processes are identified and well planned,
- c) Optimise Scavenger Supplies business policies and processes through consistent review of key performance indicators and ongoing development,
- d) Identify and capture any errors or room for improvement in the processes, and to take effective action where needed,
- e) Ensure that any sub-contractors used by or in association with Scavenger Supplies are of the highest quality in their commitment and delivery, and that their philosophies are compatible with Scavenger Supplies' objectives,
- f) Ensure that any sub-contractors used are appropriately reviewed to verify the quality of their service delivery, and
- g) Provide a central reference point to Scavenger Supplies policies and processes for staff, subcontractors and auditors.

All Scavenger Supplies staff and subcontractors have individual responsibility for understanding and applying the Scavenger Supplies Quality Management System in the performance of their tasks. Management assists staff and sub-contractors by communication of the QMS and related matters.

### **Outcomes Sought**

- a) Deliver superior added value to Scavenger Supplies' Clients.
- b) Create more effective partnerships with Scavenger Supplies' Clients.
- c) Earn the respect and recognition for business excellence from all who engage with Scavenger Supplies.
- d) Develop a financially stronger business.